

## **ROOS GARAGE DOORS CAPE TOWN - GENERAL MAINTENANCE**

Although your new garage door has been manufactured to exacting standards of the highest quality, in order to maximize the lifetime of your door, please note the following :-

### **ALU - ZINC STEEL / ALUMINIUM DOORS : SECTIONAL AND TIP-UP :**

#### **CLEANING :**

Your door should be washed at least once a month, in the same manner as you wash your vehicle - rinse with cold water (hose down), wash with a mild soap solution applied with a soft sponge and then rinse again with cold water (hose down).

IMPORTANT! Especially in coastal areas.

DO NOT use abrasive cleaning materials or scourers.

#### **LUBRICATION :**

Noisy / squeaky roller shafts, hinge axles and springs should be sprayed with a penetrating / lubricating oil such as Silicone Spray at least once a month. (NB: Please make every attempt to AVOID spraying penetrating / lubricating oil directly into the sealed roller bearing unit as this has been pre-packed with bearing grease by the manufacturer).

DO NOT apply grease to any moving part of the door / mechanism ESPECIALLY the roller / guide tracks and the opener / motor C-Track / draw-bar.

#### **ADJUSTMENTS :**

NEVER ATTEMPT ADJUSTING THE DOOR / MECHANISM as these systems have been calculated to very exacting measurements and standards and should only be adjusted by an Accredited Technician / Installer.

#### **SECTIONAL DOORS :**

The torsion gear - springs, cables, drums, bearing plates and pipe - are under constant tension / stored potential energy whether in open or closed position and should NOT be tampered with under any circumstance, to AVOID personal injury. Please seek professional assistance by calling Roos Garage Doors Cape Town 021 981 8118 to send an Accredited Technician / Installer.

#### **TIP-UP DOORS :**

The tension gear - springs, hinges / cantilever system and kicker-plates are under constant tension / stored potential energy whether in open or closed position and should NOT be tampered with under any circumstance, to AVOID personal injury. Please seek professional assistance by calling Roos Garage Doors Cape Town 021 981 8118 to send an Accredited Technician / Installer.

NEVER open your garage door, either manually or automatically, while the physical locking mechanism is still engaged as this can result in severe damage to the door and the opener / motor.

**Please consult with the Technician / Installer for full maintenance details, on-site and prior to signing off the job.**

Your garage door and opener should be serviced at least once every year, to prolong the working life of both, by a Qualified and Accredited Technician / Installer - please contact Roos Garage Doors Cape Town 012 981 8118 for assistance.

### **WOOD DOORS : SECTIONAL AND TIP-UP :**

As above - with one exception :

#### **CLEANING AND 'OILING' :**

Sweep the door clean with a SOFT broom / brush or a dry cloth at least once a month, to remove dust and sand particles. 3 months after installation the door should be re-coated with Silkwood Oil and then again 6 months later and thereafter once every year (remembering to keep the door clean in between these 'oiling' periods).

**Guarantee / warranty periods:- New installations - 12 months. Repairs - 6 months.**